

ARIZONA STATE VETERINARY MEDICAL EXAMINING BOARD
1740 W. ADAMS ST., SUITE 4600, PHOENIX, ARIZONA 85007
PHONE (602) 364-1PET (1738) FAX (602) 364-1039
VETBOARD.AZ.GOV

COMPLAINT INVESTIGATION FORM

If there is an issue with more than one veterinarian please file a
separate Complaint Investigation Form for each veterinarian

PLEASE PRINT OR TYPE

Date Received: Jan 27, 2021

Case Number: 21-86

A. THIS COMPLAINT IS FILED AGAINST THE FOLLOWING:

Vet Name: Dr. Paige Jackson
Dr. Kate Radosevich

Name of Veterinarian/CVT: Alta Vista Veterinary Hospital

Premise Name: Alta Vista Veterinary Hospital

Premise Address: 4706 N. 7th Ave

City: Phoenix State: Az Zip Code: 85013

Telephone: (602) 277-1464

B. INFORMATION REGARDING THE INDIVIDUAL FILING COMPLAINT*:

Name: Ronnie Mickle

Address:

City: State: Zip Code:

Home Telephone: Cell Telephone:

(Best)

*STATE LAW REQUIRES WE HAVE TO DISCLOSE YOUR NAME UNLESS WE CAN SHOW THAT DISCLOSURE WILL RESULT IN SUBSTANTIAL HARM TO YOU, SOMEONE ELSE OR THE PUBLIC PER A.R.S. § 41-1010. IF YOU HAVE REASON TO BELIEVE THAT SUBSTANTIAL HARM WILL RESULT IN DISCLOSURE OF YOUR NAME PLEASE PROVIDE COPIES OF RESTRAINING ORDERS OR OTHER DOCUMENTATION.

C. PATIENT INFORMATION (1):

Name: Anthony
Breed/Species: Cat
Age: <1 Sex: Male Color: Orange/White

PATIENT INFORMATION (2):

Name: _____
Breed/Species: _____
Age: _____ Sex: _____ Color: _____

D. VETERINARIANS WHO HAVE PROVIDED CARE TO THIS PET FOR THIS ISSUE:

Please provide the name, address and phone number for each veterinarian.

The Veterinarian is unknown actually. Due to Corona Virus the techs pick up the cat and take him inside for servicing. We are not allowed to speak to the vet in person and they do not tell you who the vet is.

E. WITNESS INFORMATION:

Please provide the name, address and phone number of each witness that has direct knowledge regarding this case.

Robson Vizin (Husband)

English is a second language so please contact me first to get him on the phone.

Attestation of Person Requesting Investigation

By signing this form, I declare that the information contained herein is true and accurate to the best of my knowledge. Further, I authorize the release of any and all medical records or information necessary to complete the investigation of this case.

Signature: 

Date: 1-13-2021

F. ALLEGATIONS and/or CONCERNS:

Please provide all information that you feel is relevant to the complaint. This portion must be either typewritten or clearly printed in ink.

We took Anthony to see the vet for all of his vaccinations. Later we applied for Cat Pet Health Insurance and while we were submitting we found that his vaccinations are labeled expired. We contacted Alta Vista for help. We either want a refund to get him re vaccinated as we've moved. Or we want to bill them for a new location near our home. We will submit the evidence but the Vaccines listed are in question. Felv on June 15th and 16th and Rabbies on July 13th. The attached receipt clearly shows they are expired and should have not been administered. We asked for help and they just said the best they can do is send us an updated receipt that is corrected but we know that is not right for them to do. Had this been a human being this could be a big law suite. All we want is a refund. And we intend to make them own up to their responsibilities as a Vet service in our State. With them prepared to just off the cuff change an expiration date it shows they should be investigated thoroughly, not just for our pet's sake but for all pets sake.

Please find the evidence attached.

**Alta Vista Veterinary Hospital
4706 N. 7th Avenue
Phoenix, Arizona
(602) 277-1464**

February 17, 2021

Tracy A. Riendeau, CVT
Arizona State Veterinary Medical Examining Board
1740 West Adam Street, Suite 4600
Phoenix, AZ 85007


Re: 21-86, In Re: Katelin Radosevich, DVM

Dear Ms. Riendeau,

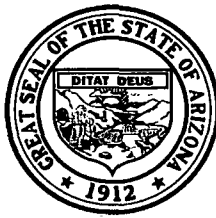
Anthony, an eleven (11) week old Domestic Medium Hair cat, presented to Alta Vista on May 25, 2020 for a wellness exam and vaccine. On physical exam he appeared healthy. As per COVID protocol, I called the owner and discussed kitten care. I vaccinated him with the feline rhinotracheitis-calici-panleukopenia (FVRCP) vaccine subcutaneously in the right shoulder. I recommended to booster the FVRCP vaccine in 3 weeks. The FVRCP vaccine was not expired. The serial number associated with the FVRCP vaccine given on May 25, 2020 is 66277B and the expiration date is August 12, 2021 as evidenced on the copy of the label sticker in the medical record for the May 25, 2020 visit. I was not involved in Anthony's subsequent visits.

Anthony was never given an expired vaccine. The vaccine stickers that were affixed to the medical records on the days of each vaccination clearly show that none of the vaccines had expired. I am not sure how it happened but somehow, either through an entry error or computer glitch, the owners were provided copies of their medical records, which had the incorrect expiration dates. The records have subsequently been corrected to reflect the correct expiration dates. Copies of the corrected medical record and the record provided to the owners are enclosed.

I know that all veterinary services provided by me and Alta Vista Animal Hospital to Anthony were performed in compliance with the applicable standard of care. Thank you for providing me with the opportunity to respond to this Complaint. I respectfully request that the Board dismiss Claim No. 21-86 with no violations.

 Respectfully,

Katelin Radosevich



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INVESTIGATIVE COMMITTEE REPORT

TO: Arizona State Veterinary Medical Examining Board

FROM: AM Investigative Committee: Robert Kritsberg, DVM - Chair
Christina Tran, DVM
Carolyn Ratajack
Jarrod Butler, DVM
Steven Seiler - **ABSENT**

STAFF PRESENT: Tracy A. Riendeau, CVT - Investigations
Marc Harris, Assistant Attorney General

RE: Case: 21-86

Complainant(s): Ronnie Mickle

Respondent(s): Katelin Radosevich, D.V.M. (License: 7249)

SUMMARY:

Complaint Received at Board Office: 1/27/21

Committee Discussion: 7/13/21

Board IIR: 8/18/21

APPLICABLE STATUTES AND RULES:

Laws as Amended August 2018

(Lime Green); Rules as Revised September 2013 (Yellow).

On May 25, 2020, "Anthony," an 11-week-old male domestic medium hair cat was presented to Respondent for a booster vaccine. The cat was examined, vaccinated and discharged.

Complainant states Respondent administered an expired vaccine to the cat.

Complainant was noticed and did not appear.

Respondent was noticed and was available telephonically. Attorney David Stoll appeared.

The Committee reviewed medical records, testimony, and other documentation as described below:

- Complainant(s) narrative: Ronnie Mickle
- Respondent(s) narrative/medical record: Katelin Radosevich, DVM

PROPOSED 'FINDINGS of FACT':

1. On May 25, 2020, the cat was presented to Respondent for a booster vaccine. Complainant reported that the cat had his first FVRCP three weeks prior as well as a dewormer. Upon exam, the cat had a weight = 3 pounds, a temperature = 101.9 degrees, a heart rate = 200bpm, and a respiration rate = 48rpm. The cat was administered the FVRCP and was discharged with a fecal container.
2. Complainant expressed concerns that the vaccines the cat received were expired. The vaccination expiration date documented in the electronic medical record was 11/6/20; the expiration date on the vaccine label on the paper medical record was 8/12/21.
3. The vaccine was not expired. Respondent stated that the correct expiration date was corrected in the electronic medical record. A corrected version of the medical record was sent to Complainant.
4. The cat was also vaccinated on June 15, 2020, July 6, 2020 and July 13, 2020, which showed as being expired on the electronic medical records Complainant received. According to the vaccine labels on the paper medical records, none of the vaccines the cat received were expired. The electronic medical records were corrected and a copy was provided to Complainant.
5. Respondent stated that she is unsure of how the incorrect expiration dates made it into the pet's medical record. It could have been an entry error or computer glitch.

COMMITTEE DISCUSSION:

The Committee discussed that after reviewing all the case materials it was determined that the vaccines that were administered to the cat were not expired. Systems have been put into place to ensure the error does not occur again.

COMMITTEE'S PROPOSED CONCLUSIONS of LAW:

The Committee concluded that no violations of the Veterinary Practice Act occurred.

COMMITTEE'S RECOMMENDED DISPOSITION:

Motion: It was moved and seconded the Board:

Dismiss this issue with no violation.

Vote: The motion was approved with a vote of 4 to 0.

The information contained in this report was obtained from the case file, which includes the complaint, the respondent's response, any consulting veterinarian or witness input, and any

other sources used to gather information for the investigation.

TR

Tracy A. Riendeau, CVT
Investigative Division

DOUGLAS A. DUCEY
GOVERNOR



VICTORIA WHITMORE
EXECUTIVE DIRECTOR

ARIZONA STATE VETERINARY MEDICAL EXAMINING BOARD

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CERTIFIED MAIL
94890090000276265239564

September 16, 2021

Katelin Radosevich, DVM
ADDRESS ON FILE

LETTER OF CONCERN – 21-86 - In Re: Katelin Radosevich, DVM

Dear Dr. Radosevich:

At its meeting on August 18, 2021, the Arizona State Veterinary Medical Examining Board considered information presented in the complaint case filed by Ronnie Mickle regarding her pet "Anthony" Mickle (Vizin).

In each case, the Board considers the situation and the professional's response, as well as all relevant information. In this matter, after review and discussion, the Board voted to dismiss the case and issue you a Letter of Concern pursuant to A.R.S. § 32-2234(D). This Letter of Concern is regarding the need to consistently ensure that medical records are complete and contain required information per the Arizona Revised Statutes and administrative rules.

A Letter of Concern is defined in A.R.S. § 32-2201(12) as "...an advisory letter to notify a veterinarian that, while there is insufficient evidence to support disciplinary action about certain aspects of the case, the Board believes the veterinarian should modify or eliminate certain practices and that continuation of the activities that led to the information being submitted to the Board may result in action against the veterinarian's license."

We hope you will take this advisory letter in the spirit that it is intended to avoid any other potential violations in the future.

Respectfully,
FOR THE BOARD

A handwritten signature in black ink, appearing to read "Victoria Whitmore".

Victoria Whitmore
Executive Director

cc: Ronnie Mickle
David Stoll, Esq.